

Privacy Policy

Introduction

We MICL GROUP are committed to protecting and respecting your privacy. This privacy policy (together with our terms of use and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting www.miclgroup.in or www.maninfra.com, or any of our other websites / mobile applications to which this privacy policy applies ("Sites") or otherwise providing us with information you are accepting and consenting to the practices described in this policy.

INFORMATION WE MAY COLLECT FROM YOU

We may Collect, store, process and use following personal information about you:

- i) **Information you give us:** You may give us information about you by filling in forms on our Sites, or by submitting your CV, or by corresponding with us by phone, e-mail or otherwise or, by you interacting with any of our business partners, suppliers or sub-contractors (including estate agents, sales agents and our professional advisors) engaged on our behalf. This is including but not limited to information you provide when you register to use our Sites, subscribe to any of our services, email us, arrange property viewings with us, request brochures from us, complete an enquiry form, provide your CV and when you report a problem with our Sites. The information you give us may include your name, address, e-mail address, phone/mobile number and any other information relevant to your enquiry or request for information or services which we may request and you may choose to provide to us from time to time.
- ii) **Information we collect about you.** We may automatically collect: technical information, including the IP address, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform; and information about your visit, including the full URL clickstream to, through and from our sites; materials you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information, and methods used to browse away from the page and any phone number used to call our customer service number.
- iii) **Information we receive from other sources:** We may receive information about you if you use our Sites or any other services we provide and the same may be shared internally and combined with data collected on our Sites. We also work closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies) and may receive information about you from them.

Before you disclose to us personal information of any third person, you must obtain such person's consent to both the disclosures and processing/use of such information in accordance with this Policy.

USE OF THE INFORMATION

We use information held about you in the following ways:

i) **Information you give to us.** We will use the personal information: to carry out our obligations arising from any contracts entered into between you and us and to provide you with the information and services that you request from us relating to the projects, properties, ventures or opportunities detailed on our Sites or otherwise notified to you; to provide you with information about other goods and services we offer that are similar to those that you have already purchased or enquired about; to provide you, or permit selected third parties to provide you, with information about opportunities, goods or services we feel may interest you. If you are an existing customer, we will only contact you by e-mail, Whatsapp, SMS, telephone, mobile or your preferred method of contact if different, with information about opportunities, goods and services similar to those which were the subject of a previous sale or negotiations of a sale to you. If you are a new customer, and where we permit third parties to use your data, we (or they) will contact you by e-mail, Whatsapp, SMS, telephone, mobile or your preferred method of contact if different only if you have consented to this.

ii) **Information we collect about you:** We will use this information: to administer our Sites and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes; to improve our Sites to ensure that content is presented in the most effective manner for you and for your computer; to allow you, when required, to participate in interactive features of our services; as part of our efforts to keep our Sites safe and secure; to measure or understand the effectiveness of advertising we serve to you and others, and to deliver relevant advertising to you; to make suggestions and recommendations to you and other users of our Sites about goods or services that may interest you or them.

iii) **Information we receive from other sources:** We may combine this information with information you give to us and information we collect about you. This includes but is not limited to information we receive from our sales agents. We may use this information and the combined information for the purposes set out above (depending on the types of information we receive).

DISCLOSURE OF YOUR INFORMATION

i) We may share your personal information with any MICL Group entity including our subsidiaries, associates and group entities.

ii) **We may share your information with selected third parties:** i. Business partners, suppliers and sub-contractors (including, but not limited to, estate agents, sales agents and our professional advisors) for the performance of any contract or any potential contract we may enter into with them or you, or in relation to any ancillary requirements; ii. Advertisers and advertising networks that require the data to select and serve relevant adverts to you and others; and iii. Analytics and search engine providers that assist us in the improvement and optimisation of our Sites.

iii) **We may disclose your personal information to third parties:** i. If we sell or buy any business or assets, we may disclose your personal data to the prospective seller or buyer of such business or assets; ii. If MICL Group or substantially all of its assets are acquired by a third party, your personal data will be one of the transferred assets; and iii. If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use and other agreements; or to protect the rights, property, or safety of MICL Group, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

We may share your non sales related information such as Cookies, Email IDs, Phone number etc to external parties. But, we do not share your sales related information such as PAN Card No, Credit / Debit Card details, Preference details with the external parties.

DATA TRANSFERS:

Information that we collect may be stored and processed in and transferred between any of the countries in which we operate in order to enable us to use the information in accordance with this policy. Personal information that you publish on our website or submit may be available, via the internet, around the world. Since the transmission of information via internet is not completely secure, we cannot prevent the use or misuse of such information by others. You expressly agree to the transfers of personal information described in this Section.

RETAINING INFORMATION:

We comply with our legal obligations in relation to the retention and deletion of personal information. Personal information that we process for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.

Notwithstanding the other provisions of this Policy, we will retain documents (including electronic documents) containing personal data (i) to the extent that we are required to do so by law, (ii) if we believe that the documents may be relevant to any ongoing or prospective legal proceedings, and (iii) in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk).

SECURITY OF YOUR PERSONAL INFORMATION

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information. We will store all the personal information you provide on our secure (password- and firewall-protected) servers.

THIRD PARTY WEBSITES

Our website includes hyperlinks to, and details of, third party websites. We have no control over, and are not responsible for, the privacy policies and practices of third parties.

COOKIES

Our Sites may use cookies to distinguish you from other users of our sites. This helps us to provide you with a good experience when you browse our sites and also allows us to improve our Sites. By continuing to browse our Sites, you are agreeing to our use of cookies. A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use cookies that are required for the operation of our Sites (they include, for example, cookies that enable you to log into the secure area of our Sites); to allow us to recognise and count the number of visitors and to see how visitors move around our Sites when they are using it; to recognise you when you return to our Sites in order to enable us to personalise our content for you; to record your visit to our Sites, the pages you have visited

and the links you have followed in order to make our Sites more relevant to your interests. Please note that third parties may also use cookies, over which we have no control. You may block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our Site.

CHANGES TO OUR PRIVACY POLICY

This Policy may be amended and updated periodically and without prior notice to you to reflect changes in our practices. When changes are made to this Policy it will be posted to the website and the "last updated" date at the top of this policy will be revised. We also encourage users to periodically check this Policy to understand how we protect and use your information.

CONTACT

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to info@miclgroup.in